

FEEDBACK REPORT

SESSION 2020-21

Students' Feedback on curriculum:

The students have expressed their satisfaction regarding every aspect of the curriculum. The value of weighted average scores, calculated for the five different parameters of the curriculum, varies from 2.024 to 2.171 out of 3, indicating high satisfaction level of the students.

Students' Feedback on academics and infrastructure:

The respondents have highly appreciated the quality of teachers (weighted average score 2.943 out of 3), academic environment (weighted average score 2.883 out of 3), Regularity of class (weighted average score 2.79 out of 3), teacher-student interaction (weighted average score 2.762 out of 3) etc, even in this lockdown period. They are satisfied with the online platforms used for teaching –learning (weighted average score 2.653 out of 3). The students have also expressed satisfaction regarding the psychological support and career guidance provided by the college during this pandemic period. Whereas, as per their opinion some other facilities like wi fi connectivity, bank, canteen etc. are not that much satisfactory.

Feedback from the teachers:

The teachers are highly satisfied with the different aspects of academics and infrastructure and the weighted average scores calculated for these parameters are all above 4 and in some cases even above 4.5 out of 5. There are only two issues, - student-teacher interaction and statutory facilities provided by the institution for career advancement of the teachers - where the scores are less than 4. Actually, this session was the worst affected year by covid 19 and because of lockdown, none of the above two could be possible. Anyway, the overall satisfaction level of the teachers is sufficiently high (weighted average score 4.636 out of 5).

Alumni Feedback:

The alumni of the institution are quite satisfied with the curriculum (weighted average score 4.27 out of 5), faculties (weighted average score 4.52 out of 5) method of teaching (weighted

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Principal
Sammilani Mahavidyalaya
E.M.Bypass, Baghajatin
Kolkata - 700 094

average score 4.11 out of 5), infrastructure (weighted average score 4.49 out of 5) library (weighted average score 4.48 out of 5). The overall satisfaction level is also high (weighted average score 4.42 out of 5). As revealed by the alumni feedback analysis, improvement is required regarding canteen (weighted average score 3.2 out of 5), internet connectivity (weighted average score 3.84 out of 5), office assistance (weighted average score 3.4 out of 5) and internship and professional training (weighted average score 3.96 out of 5).

Feedback from the Staff:

The institution has started collecting feedback from the office staff of the college. It has been noted that the staff of the college are quite satisfied with the working environment and infrastructural facilities of the college, as indicated by the weighted average score of the parameters. They have expressed satisfaction regarding the initiatives taken by the institution to combat covid 19 pandemic. The overall rating of satisfaction is also considerably high (2.76 out of 3).

Areas to be addressed:

After analysing all the feedback, the feedback sub-committee has identified the following areas where improvement is necessary -


- Easy access to WiFi and internet facility.
- Availability of quality food in the canteen.
- Assistance of non-teaching staff of the college regarding official matters during this pandemic period..
- Career opportunities for the students.
- Collaboration between academia and industry.
- Online library facilities in the form of e-documents.

Convenor,

Feedback sub-committee

Convenor
Feedback Sub - Committee
Sammilani Mahavidyalaya

ATTESTED


Principal
Sammilani Mahavidyalaya
E.M.Bypass, Baghajatin
Kolkata - 700 094