

FEEDBACK ANALYSIS REPORT

SESSION 2019-20

In spite of the pandemic situation, Sammilani Mahavidyalaya has collected online feedbacks from all the major stakeholders and has analyzed the same. This year, the question pattern has been changed to some extent, in order to incorporate some new items, which are very much relevant to this new situation of online teaching-learning.

Students' Feedback on curriculum:

A significant number of students have conveyed general contentment with the current curriculum. The students have appreciated the varied array of courses and their conformity with both academic benchmarks and industry standards. There is consensus among the majority of the students regarding the fact that, the curriculum has effectively equipped them to tackle academic hurdles and has prepared them well for future career prospects.

Students' Feedback on academics, infrastructure and other facilities:

In spite of the pandemic situation, that has been prevailing for the last few months, the students have expressed high level of satisfaction about the academic environment (weighted average score 2.84 out of 3), quality of teaching (weighted average score 2.985 out of 3), teacher-student interaction (weighted average score 2.656 out of 3), online teaching-learning process (weighted average score 2.759 out of 3) etc. They are also satisfied with the psychological and other supports provided by the institution during this trying time, supply of online study material, online library facilities etc.

Teachers' Feedback:

The teachers are very much satisfied with the curriculum as the average weighted scores calculated for each of the curriculum related parameters are well above 4 out of 5. They are also satisfied with the available platform for online teaching and learning (weighted average score 4.532 out of 5), online library /e-document facility (weighted average score 4.171 out of 5), students' response (weighted average score 4.504 out of 5), online assessment (weighted

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average score 4.543 out of 5) etc. The overall satisfaction rate is also good (weighted average score 4.638 out of 5).

Alumni Feedback:

The overall satisfaction score is very high; it is 4.38 out of 5. In fact, the weighted average scores calculated for all the parameters are well above the target level of 3. The alumni are highly satisfied with the faculties, curriculum, evaluation system, library facilities, laboratory facilities etc. Comparatively lower ratings have been obtained regarding internet facility, cheap store, canteen and office assistance.

Guardians' Feedback:

The guardians have expressed very high level of satisfaction regarding the academic and infrastructural attributes of the institution. Like the previous year, out of the total 21 parameters, in case of 20, the scores are very high, well above 4. The parents express discontentment only with the food quality and canteen facility (score 3.46 out of 5), however, there is a slight increase in the score as compared to the previous year.


Areas to be addressed:

After scrutinizing the feedback reports and graphs, the feedback subcommittee has identified some areas for further development. In doing so, the sub-committee has kept in mind the current pandemic situation, along with the scores obtained by feedback analysis:-


- On-line Teaching -Learning methods adopted in the present pandemic situation.
- Online library facilities in the form of e-documents.
- Assistance of non-teaching staff of the college regarding official matters.
- Regular cleaning and sanitizing process in college premises.

Convenor,

Feedback sub-committee.


09/05/20
Convenor.
Feedback Sub - Committee
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(NAAC ACCREDITED B++)

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Ref.No.....

Date 9.5.20

TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session2019-20..... on9.5.20....., to the Internal Quality Assurance Cell (IQAC) of the college, for necessary actions.

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Pana
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