

## FEEDBACK ANALYSIS REPORT

### SESSION 2018-19

Till the present session, the feedback collection system was manual and feedback was received only from students and guardians. This year we have introduced an almost 360 degree, web-based feedback system to make the process more efficient and transparent. This year feedbacks have been collected from the students, teachers, alumni and Guardians, as per the requirement of the AQAR. The feedback data has then been analyzed and graphically represented. The major findings of the feedback analysis are shown in the following:

#### Students' Feedback on curriculum:

More than 85% of the students have expressed overall satisfaction with the existing curriculum. When the average weighted scores for individual questions are calculated, it becomes evident that the students are highly satisfied with the curriculum in terms of knowledge enhancement and clarity of the objectives (weighted average scores are 2.55 and 2.58 respectively out of 3). Whereas, the level of satisfaction is comparatively lower regarding the role of curriculum in making them employable (score 2.026 out of 3). The list of required books and journals as mentioned in the curriculum is also not highly satisfactory as per their opinion (the score is 2.059).

#### Students' Feedback on academics, infrastructure and other facilities:

Students are highly satisfied with the quality of class teaching and academic environment of the college (Score 2.849 and 2.801 respectively out of 3). The students have also expressed their satisfaction regarding completion of syllabus, regular publication of result, publication of attendance and regarding most of the facilities and services provided. The level of satisfaction is somewhat lower in case of cheap store, internet facility, and canteen and toilet facilities.

#### Teachers' Feedback:

More than 80% of the teachers are satisfied with the features like curriculum design, curriculum delivery within stipulated time, participation of the student in the class, freedom to adopt innovative teaching techniques etc. The score of overall satisfaction level is 4.636,

**ATTESTED**  
  
Principal  
Sammilani Mahavidyalaya  
E.M.Bypass, Baghajatin,  
Kolkata - 700 094

which suggests that as a whole the teachers are contented with the academic environment and most of the services and facilities provided by the institution. The survey suggests that as per the opinion of the teachers up gradation is necessary regarding library facilities, laboratory facilities, canteen, cheap store, etc.

#### Alumni Feedback:

The overall satisfaction score is very high; it is 4.47 out of 5. In fact, the weighted average scores calculated for all the parameters are well above the target level of 3. The alumni are highly satisfied with the faculties, curriculum, evaluation system, library facilities, laboratory facilities etc. Comparatively lower ratings have been obtained in case of internet facility, cheap store and canteen.


#### Guardians' Feedback:

Out of the total 18 parameters, in case of 17, the scores are very high, well above 4, indicating high level of satisfaction of the guardians regarding all major aspects like teaching learning environment, interaction with the teachers, parent-teacher interaction, campus area, library, laboratory etc. The parents express discontentment only with food quality and canteen facility (score 3.407 out of 5).


#### Areas to be addressed:

Considering all these findings of Feedback analysis, the Feedback subcommittee has identified the areas to be addressed as follows:

- Provision of more clean and hygienic toilet
- Regular supply of drinking water and availability of quality food in the canteen
- Easy access to wi fi and internet
- Further development of laboratory and library infrastructure as per the requirement of the students.

  
30/04/19  
Convenor, Feedback sub-committee

Convenor  
Feedback Sub - Committee  
Sammilani Mahavidyalaya

  
Principal  
Sammilani Mahavidyalaya  
E.M.Bypass, Baghajatin  
Kolkata - 700 094



# Sammilani Mahavidyalaya

( NAAC ACCREDITED B++ )

[AFFILIATED TO CALCUTTA UNIVERSITY]  
E. M. BYPASS, BAGHAJATIN,  
KOLKATA - 700 094

Phone : 2462-6869

E-mail :

principal.sammilani@gmail.com

info@sammilanimahavidyalaya.org

Website :

www.sammilanimahavidyalaya.org

Ref.No.....

Date 30.4.19

## TO WHOM IT MAY CONCERN

This is to certify that the Feedback subcommittee of Sammilani Mahavidyalaya has submitted the Feedback Report for the session 2018 - 19 on 30.4.19 to the internal Quality Assurance Cell (IQAC) of the college, for necessary action.

*Paramita Dasgupta*  
Co-ordinator. IQAC 30/4/19  
Coordinator  
IQAC  
Sammilani Mahavidyalaya  
E. M. By Pass, Baghajatin  
Kolkata-700 094

ATTESTED

Principal

Principal  
Sammilani Mahavidyalaya  
E.M.Bypass, Baghajatin  
Kolkata - 700 094